

At a Glance

Company

Established in 2006, Finesse Medical specialise in the development, manufacture & marketing of a range of products used for the management of wound & skin conditions. Their growing team of 42 employees help run their 10,000 square foot factory consisting of class 8 clean room

Pain Points

The company's significant growth in 2011, expanding customer base and extensive product line required a more robust business management software system that would adequately cater for their immediate growth needs and any future product lines that developed as a result of their

Solution

As a avid user of the most up-to-date technologies, Finesse Medical were quick to embrace Intact iQ with its flexible, customisable approach to fulfilling their needs long into the future



"Our decision to migrate to new business management software in 2011 came not long after the launch of Intact iQ. As avid users of the latest technology, Intact iQ offered us a fully integrated system built on state-of-the-art technology and capable of supporting and scaling with future needs." **Kevin Creighton, Director, Finesse Medical**

Company challenges

As Finesse Medical grew significantly their basic accountancy software package no longer met their needs. Their multiple customer bases, multiple product ranges and multiple lines of raw material stocks saw handling the associated processes harder to manage in their old system. It also failed to offer appropriate start-to-finish order processing facilities or stock control. After much research, they found Intact iQ, a software solution geared towards full integration and order processing. It also offered materials requirement planning capabilities. More importantly, it was flexible enough to adapt to their ever-growing product range developed by a very proactive R&D team.

Finesse Medical's Experience Now

Intact iQ offers Finesse Medical the most up-to-date accounting and business management software on the market today. It gives them the freedom to tailor and customise their system to ensure maximum productivity and efficiency across their entire business long in to the future. With annual growth projections of 20-25% & a doubling of their facility to 20,000 square foot on the agenda, Finesse Medical are confident that Intact iQ will continue to benefit them further; streamlining their ever-increasing processes whilst also scaling to support changing needs and future expansion.



Key Benefits

- Full order processing capabilities & good stock control
- Adapts to growing product range & future expansion
- Streamlines an extensive range of processes

"Intact iQ has dramatically streamlined our processes whereby new orders are now processed & dealt with in seconds & followed right through to shipping & payment"
Kevin Creighton, Director, Finesse Medical